



Network Consultant

 PI: Performance Improvement  Geneva, Switzerland  Professional

At ERNI we believe in the impact of Swiss Software Engineering to create customers value. Therefore we are building a global platform based on a Swiss mindset and adapted to the needs of local customers. Our clients profit from method-based consulting services, partnership-oriented technology and cost-conscious delivery services. Since the foundation in Switzerland in 1994, sharing know-how to establish collective skills and focusing on economically sound engineering solutions played a key role and are the basis for successful software projects.

Today, the ERNI Group has more than 650 employees at 15 locations in 7 countries and continues to grow.

Your Tasks

We need you to maintain on-site network support presence and liaise with Customers Network and Security technicians and engineers.

The supported infrastructure consists of Cisco Catalyst and Nexus Data Center class, distribution and access switches, Cisco ASA firewalls, Cisco ISR Routers, Cisco Wireless controllers and Cisco Voice Gateways.

Your role :

- Assist the Service Manager to provide on-site Network Infrastructure Support Services
- Install, configure and maintain the customer premises Network Infrastructure based on the Cisco networking products
- Perform first and second level support of the network implementations including problem investigation, troubleshooting and problem escalation when needed
- Review network equipment logs and alerts, and perform any corrective actions
- Monitor network usage and evaluate the performance of the network infrastructure
- Prepare and update technical documentation and configuration templates where needed
- Provide telephone "stand-by" support outside business hours when required.

Your Profile

You have:

- 5 or more years hands-on experience managing and configuring Cisco networking and security devices, or 3 or more years of experience working in a 7/24 Data Centre environment
- an experience with Cisco IP telephony
- Sound knowledge and skills to configure Cisco Catalyst and Nexus switches
- Sound knowledge of routing protocols
- Sound knowledge and experience with Cisco ASA Firewalls and AnyConnect
- Experience with Cisco WLC Wireless controllers or equivalent Wi-Fi equipment
- Experience with VPN , FLEXVPN or DMVPN and secure IPSEC or GRE Tunnels
- Experience with Checkpoint or other Firewalls
- Experience with Application delivery controllers and Load Balancers technologies
- Basic skills to administer and configure Cisco Call Managers versions 10.x or 11.x
- Desirable Cisco CCNA, CCNP and Voice certifications
- Sound knowledge of TCP/IP Networking and protocols "





And,

- Passionate and open-minded,
- customer-oriented and willing to take over responsibility
- trustworthy for customers and the team
- independent decision makers

What We Offer

- Interesting projects based on the latest technologies.
- Opportunity for self-improvement and career path growth by joining a strong team which keeps growing.
- International working environment (CH, DE, RO, PH) with colleagues from all over the world and occasional business trips.
- Established ERNI community with learning and team-building events
- continuous skill development

Your Application

join@erni.ch

